

Cookie Policy

Policy Owner: CareValidate, Inc.

Effective Date: 7-1-2023

CareValidate, Inc. believes in being transparent about collection and use of data. This policy provides information about how and when CareValidate, Inc. uses cookies for these purposes. Capitalized terms used in this policy but not defined have the meaning set forth in our [Privacy Policy](#), which also includes additional details about the collection and use of information by CareValidate, Inc. This policy applies to cookies on any website domains operated by CareValidate, Inc. and its corporate affiliates (collectively, the "Sites"). It does not apply to cookies on any third-party websites, even if there is a link to such websites on the Sites.

What is a cookie?

Cookies are small text files or local storage data sent by us to your computer or mobile device, which enable CareValidate, Inc. features and functionality. They are unique to your account or your browser. Session-based cookies last only while your browser is open and are automatically deleted when you close your browser. Persistent cookies last until you or your browser delete them or until they expire.

Does CareValidate, Inc. use cookies?

Yes. CareValidate, Inc. uses cookies. CareValidate, Inc. uses both session-based and persistent cookies. CareValidate, Inc. sets and accesses cookies on the Sites. In addition, CareValidate, Inc. uses third party cookies, like Google Analytics, in order to monitor use of the Sites for our internal purposes.

How is CareValidate, Inc. using cookies?

Some cookies are associated with your account and personal information to remember that you are logged in and which workspaces you are logged into. Other cookies are not tied to your account but are unique and allow us to carry out analytics and customization, among other similar things.

Cookies can be used to recognize you when you visit a Site or use our Services, remember your preferences, and give you a personalized experience that is consistent with your settings. Cookies also make your interactions faster and more secure. Please review our cookie tables in Appendix A below to learn more.

Categories of use

- **Authentication:** If you're signed into the Services, cookies help CareValidate, Inc. show you the right information and personalize your experience.
- **Security:** CareValidate, Inc. uses cookies to enable and support security features, and to help detect malicious activity.
- **Preferences, features, and services:** Cookies denote which language you prefer and what your communications preferences are. They can help fill out forms on our Sites more easily. They also provide you with features, insights, and customized content.
- **Marketing:** CareValidate, Inc. may use cookies to help deliver marketing campaigns on the Sites and track their performance (e.g., noting that a user visited CareValidate, Inc..com). Similarly, CareValidate, Inc.'s partners may use cookies to provide us with information about your interactions with their services, but use of those third-party cookies would be subject to the service provider's policies.
- **Performance, Analytics, and Research:** Cookies help CareValidate, Inc. learn how well the Sites and Services perform. CareValidate, Inc. also uses cookies to understand, improve, and research products, features, and services, including to create logs and record when you access our Sites and Services from different devices, such as your work computer or your mobile device.

**What third-party cookies does CareValidate, Inc. use?**

You can find a list of the third-party cookies that CareValidate, Inc. uses on our sites along with other relevant information in cookie tables in Appendix A below. Please note that the Appendix may not be fully up to date, and the number and names of cookies, pixels, and other technologies may change from time to time. Please review the Privacy Policy for information on the types of third parties with whom we share information.

How are cookies used for advertising purposes?

Cookies and other ad technology are used for advertising on the Platform to help CareValidate, Inc. market more effectively to users who may be interested in the Services. They also help with aggregated auditing, research and reporting.

What can you do if you don't want cookies to be set or want them to be removed?

You have the option to disable and delete cookies that may not be necessary for the basic functionality of our website. Please note, blocking categories of cookies may impact your experience on our website. You may access the Cookie Manager at any time in the footer of our website, or click on the link below:
[Manage Cookies](#)

Does CareValidate, Inc. respond to Do Not Track Signals or Global Privacy Control Signals?

The Sites and Services do not collect personal information about your online activities over time and across third-party websites or online services. Therefore, "do not track" signals transmitted from web browsers do not apply to the Sites or Services, and CareValidate, Inc. does not alter any data collection and use practices upon receipt of such a signal. Global Privacy Control ("GPC") is an add-on or browser preference that signals that you do not want personal information collected by websites you visit. Our Sites are designed to respond to GPC signals.

Appendix A: Cookie Tables

Strictly Necessary Cookies

These cookies are necessary for the website to function and cannot be switched off in our systems. They are usually only set in response to actions made by you which amount to a request for services, such as setting your privacy preferences, logging in or filling in forms. You can set your browser to block or alert you about these cookies, but that will cause some parts of the site to not work. These cookies do not store any personally identifiable information.

Cookie Subgroup	Cookies	Cookies used
pages.CareValidate.com	pServerab11web-app_https	First party
my.CareValidate.com	cookies.js, CookieConsentPolicy, pctrk	First party
appname.com	BrowserId, BrowserId_sec	First party
xyzcdn.com	__cfduid	Third party
cookieName.org	__cfduid	Third party

Performance Cookies

These cookies (CareValidate, Inc. uses Google Analytics) allow us to count visits and traffic sources so we can measure and improve the performance of our site. They help us to know which pages are the most and least popular and see how visitors move around the site. If you do not allow these cookies we will not know when you have visited our site and will not be able to monitor its performance.

To view an overview of the privacy of your Google Analytics cookies please go here: <https://support.google.com/analytics/answer/6004245>.

You may install a Google Analytics opt-out browser add-on by going here: <https://tools.google.com/dlpage/gaoptout?hl=en-GB>.

Marketing Cookies

We also use a marketing database management program (Hubspot) that deploys a cookie when a user interacts with marketing communications, such as a marketing email or a marketing-based landing page on our website. This cookie collects personal information such as your name, which pages you visit on our website, and how you arrived at our website. Collected information is used to evaluate the effectiveness of our marketing campaigns or to provide better targeting for marketing. From time to time, cookies set by third parties find their way into this “Marketing” category, but CareValidate, Inc. does not always have control over those cookies and does not share personal data with those third parties.

Third Party Website Cookies

When using our website, you may be directed to other websites for such activities as surveys, for job applications, and to view content hosted on those sites such as an embedded video or news articles. These websites may use their own cookies. We do not have control over the placement of cookies by other websites you visit, even if you are directed to them from our website.

How To Control and Delete Cookies

1. Using Your Browser

Many of the cookies used on our website and through emails can be enabled or disabled through our consent tool or by disabling the cookies through your browser. To disable cookies through your browser, follow the instructions usually located within the “Help,” “Tools” or “Edit” menus in your browser. Please note that disabling a cookie or category of cookies does not delete the cookie from your browser unless manually completed through your browser function.

2. Cookies Set in the Past

Collection of your data from our analytics cookies can be deleted. If cookies are deleted, the information collected prior to the preference change may still be used. However, we will stop using the disabled cookie to collect any further information from your user experience. For our marketing cookie, when a user opts out of tracking, a new cookie is placed to prevent users from being tracked.

Version	Date	Description	Author	Approved by
1.0	7-1-23	v.1	JMB-Legal Engineering	JC-COO